

Mul-T-Lock Technologies Ltd.
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LIMITED WARRANTY

Mul-T-Lock Technology Ltd. (“MTL”) hereby warrants that genuine Mul-T-Lock® products will be free of defects in material and workmanship (“Warranty”) for a period of **12 (twelve)** calendar months from the date of supply; subject to the limitations and exclusions set out below.

MTL's liability is limited to repair or replacement of the products with identical or similar products, at MTL's sole discretion, in accordance with and subject to the Warranty hereunder.

The Warranty hereunder is no replacement for personal injury, property insurance or any other insurance and/or the need to take security or protective and/or preemptive measures of any kind.

Limitations. Unless other expressly provided for in writing and subject to the exclusions set out in this Warranty: a. Batteries – batteries are **not** covered by the Warranty. b. Finish - The Warranty does **not** apply to the finishes of MTL's products nor to cosmetic or appearance damage. c. Stainless Steel - Stainless Steel is **not** stain free but stains less, compared to ordinary carbon steel. Tea staining is a natural process that may happen to stainless steel products if not cleaned regularly and pursuant to MTL instructions. The Warranty therefore does not cover tea staining of Stainless Steel products.

Exclusions. The Warranty does not apply to: a. MTL's products which have been improperly installed or fitted or for which the MTL's installation and fitting instructions have not been followed; b. MTL's products which have not been properly maintained in accordance with MTL's care and maintenance recommendations; c. MTL's products with which batteries other than those specified by MTL have been used; d. MTL's products which have been used in a way or manner not for their intended purpose or not within the scope and limitations of the technical and other specifications for the products published from time to time by MTL; e. MTL's products which are made using components or specifications provided or requested by someone other than MTL; f. Fair wear and tear; g. MTL's products which have been modified or repaired without the written authorization of MTL; h. MTL's branded products with which substitute or replacement parts or cylinders, other than genuine MTL parts or cylinders, have been used; i. MTL's products which have been subject to accident, abuse, misuse, neglect or damage; j. Defects or deterioration caused to MTL's products from being exposed to extreme temperatures and/or corrosives, including (without limitation) vapors, chemicals, abrasive compounds, contamination, pollution, coastal air, salt spray, high humidity; k. Damages caused to MTL's CLIQ keys or cylinders due to long period of non-use (more than 6 months) or regular use in wet. l. MTL's products which are not new when purchased by the original purchaser; m. Anyone other than the original buyer purchasing the Product from either MTL or an authorized dealer; n. MTL's products which are sold as "B" class or seconds; o. MTL's products which have had any of the brands, marks, patented plates, numbers or other information of MTL on the products defaced or removed; p. The removal, re-fitment or replacement of MTL's products or associated charges; or Personal injury, property damage, consequential or economic loss, howsoever caused.

Facilitation of Warranty: In order to facilitate the warranty service and enable MTL to determine entitlement under this Warranty, buyer must first return the Product, with proof of purchase. All shipping, handling, travel, service call and/or other incidental and/or related charges shall be borne and paid by the buyer and are not covered by this Warranty. In no event shall this Warranty give rise to any liability in excess of the purchase price of the Product.

THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED. MTL EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS OF PURPOSE. MTL (INCLUDING ITS AFFILIATES AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AGENTS AND REPRESENTATIVES) SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES OR FOR LOSS, DAMAGE OR EXPENSE, INCURRED BY CUSTOMER AND/OR DEALERS AND/OR END-USER CUSTOMERS FOR ANY REASON WHATSOEVER INCLUDING LOSS OF USE, PROFITS, REVENUE, OR GOODWILL, DIRECTLY OR INDIRECTLY ARISING FROM USE OR INABILITY TO SELL OR USE THE PRODUCTS, OR FOR LOSS OR DESTRUCTION OF OTHER PROPERTY OR FROM ANY OTHER CAUSE, EVEN IF THE MTL GROUP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. MTL'S LIABILITY SHALL IN NO EVENT EXCEED AN AMOUNT EQUIVALENT TO THE PURCHASE PRICE PAID BY THE CUSTOMER FOR A PRODUCT.

MUL-T-LOCK®
YOUR KEY TO HIGH SECURITY